



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Lalitha Vaidyanathan;

Confirmation No.

6366

John Quinn; Ahmed

Khaishgi; Cara Cherry-

Lisco

Serial No.:

10/634,654

Docket No.:

1018-001US02

Filed:

August 5, 2003

Customer No.:

28863

· Examiner:

Unknown

Group Art Unit:

3629

Title:

SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN

ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE

RESOLUTION PROCESS

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on January 29, 2004.

PETITION FOR EXTENSION OF TIME

Commissioner for Patents Alexandria, VA 22313-1450

Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136(a), it is respectfully requested that a one-month extension of time be granted in which to respond to the outstanding Notice to File Missing Parts of Nonprovisional Application mailed November 3, 2003, said period of response being extended from January 3, 2004 to February 3, 2004.

Our check in the amount of \$55.00 is enclosed to cover the required extension fee for a small entity. Please apply any other charges or credits to Deposit Account No. 50-1778.

Date:

By:

Reg. No.: 41,312

SHUMAKER & SIEFFERT, P.A.

8425 Seasons Parkway, Suite 105 St. Paul, Minnesota 55125

Telephone: 651.735.1100 Facsimile: 651.735.1102

02/04/2004 HVUONG1 00000051 10634654

55.00 OP

01 FC:2251